

History of Argyll Ferry performance over the period 21 October 2011 to 14 December 2011 on the Dunoon and Gourock route.

### Analysis

In the 45 days that this monitoring period covers 21 days (43%) were disrupted.

The reasons for cancellation of the ferry service was WEATHER (77%) on 17 occasions and TECHNICAL (23%) on 5 occasions.

This data was collected by the text messaging information service provided by Argyll Ferry for passengers using the ferry from Dunoon/Gourock route.

### **Date and Time of Message Cancellation / Service Status Reason 21<sup>st</sup> October**

7.00am  
6.45am and 7.15am  
technical  
7.49am  
7.50am and 8.20am  
technical  
22<sup>nd</sup> October

10.06pm  
Reduced to 1 vessel hourly  
weather  
18.35pm  
Normal service resumed

### **24<sup>th</sup> October**

6.44am  
6.45am and 7.15am  
technical  
7.25am  
7.50am and 8.20am  
technical  
8.34am  
8.50am and 9.20am  
technical  
10.57am  
Normal Service Resumed

19.24pm  
Disrupted  
weather  
20.53  
Suspended  
weather  
21.51pm  
Suspended until further notice  
weather  
**29<sup>th</sup> October**

9.05am  
Disrupted  
weather  
**31<sup>st</sup> October**

10.46am  
Disrupted  
weather  
**2<sup>nd</sup> November**

17.30pm  
Disrupted  
weather  
18.55pm  
18.50pm and 19.50pm  
technical  
19.20pm and 20.20pm  
technical

21.10pm  
Normal Service Resumed

**6<sup>th</sup> November**

8.17am  
Disrupted  
fog  
10.14am  
Disrupted  
fog  
**7<sup>th</sup> November**

7.03am

Hourly Service

refit

**11<sup>th</sup> November 2011 until 27<sup>th</sup> November**

Hourly service

refit

**11<sup>th</sup> November**

7.08am

Disrupted

technical

7.08 am

Disrupted

technical

7.12 am

Reduced hourly service

refit

7.20am

Resumed at 7.20am

vandalism

**14<sup>th</sup> November**

17.54pm

Disrupted

weather

**15<sup>th</sup> November**

7.20am

Resumed

**16<sup>th</sup> November**

6.43am

Cancelled until further notice

technical

**17<sup>th</sup> November**

18.51pm

Disrupted

weather

20.00pm

Suspended

weather  
21.50pm  
Suspended until further notice  
weather  
**24<sup>th</sup> November**

10.36 am  
Disrupted  
weather  
14.20pm  
Cancelled  
weather  
**25<sup>th</sup> November**

6.52am  
Resumed

9.32am  
Disrupted  
weather  
**26<sup>th</sup> November**

10.31am  
Disrupted notice  
weather  
**28<sup>th</sup> November**  
Disrupted  
weather  
11.12am  
Sailings from Dunoon cancelled  
weather  
11.57am  
Cancelled  
weather  
14.57pm  
Cancelled  
weather  
15.36pm  
Cancelled until further notice  
Dunoon pier closed  
16.28pm  
Resumed hourly service  
  
18.55pm  
To be resumed at 19.20pm

19.25pm  
Resumed

20.18pm  
Suspended  
weather

**30<sup>th</sup> November**

Disrupted notice  
weather

11.53am

Cancelled

weather

15.35pm

Reduced to hourly service

weather

18.03pm

Cancelled for rest of day

weather

**7<sup>th</sup> December**

18.57pm

Disruption due on 8<sup>th</sup>

weather

**8<sup>th</sup> December**

9.18am

Last sailing Dunoon 09.20am

weather

10.05am

Suspended

weather

7.40am

Disrupted

weather

**13<sup>th</sup> December**

10.33am

Suspended

weather

10.58am

Suspended to be reviewed at 15.15

15.34pm

Suspended until further notice

weather